

iDine Systems, Inc.
Terms of Service & Privacy Statement

At iDine Services, Inc., we value your privacy and take all necessary steps to protect the information you provide us, especially when it comes to online banking. Although our Privacy Policy for Clients remains the same whether you use our online banking services or not, we have implemented additional privacy measures to ensure that your information is secure when you bank online with us. In the following sections, we will explain these extra measures in detail.

SECURITY

Our platform at myiDine mobile and myiDine.com utilizes robust security and encryption tools to ensure maximum protection.

COOKIES

iDine Services, Inc. does not automatically gather any personal information from the visitors who browse its websites. Cookies, which are small pieces of data that a website stores on the visitor's browser, are only used by iDine Services, Inc. for Internet banking purposes. These cookies are essential to protect the privacy of your transactions. However, we minimize the use of cookies by creating a new cookie for each Internet banking session. iDine Services, Inc. does not store any confidential or classified information in cookies. Cookies are incapable of capturing your email address, gaining any confidential information about you, or retrieving data from your computer's hard drive. Websites may use cookies to obtain information from your browser, but cookies can only be read by the website that placed them. You are in control of the use of cookies, and you can choose to accept or reject incoming cookies by adjusting your browser settings.

PROTECTING PERSONAL INFORMATION

iDine Services, Inc. does not share any client information with marketers outside of iDine Services, Inc.

MAKING SECURITY OF INFORMATION A PRIORITY

Keeping financial information secure is one of our most important responsibilities. We maintain physical, electronic, and procedural safeguards to protect customer information. Employees are authorized to access client information only when they have a reasonable business need for the information. Our employees are required to give confidential treatment to customer information and are subject to disciplinary action if they fail to do so.

The myiDine mobile app and web app is an iDine Services, Inc. portal provided to your customers that will allow them to:

1. Set up an account with a username and password.
2. Have access to their user's account via knowledge of the user account number.
3. Provide account transparency including history; payments, purchases, and balance on the account.

Merchant reporting is available at admin.idinesystems.com.

iDine Systems, Inc., which also operates under the name "myiDine," values the privacy of all our website visitors who register for our service, and customers whose information we access on behalf of merchants. We understand the importance of keeping your information confidential and secure, and we take all necessary measures to protect it.

iDine TERMS & AGREEMENT

iDine Systems, Inc. offers a platform for Merchants to securely accept online and onsite payments, and to manage debit accounts for food service. Merchants have control over which data is integrated with iDine and whether it is shared with other applications. This privacy policy applies to our website iDineSystems.com and

myiDine.com, as well as the iDine platform (our “Service”). It outlines the measures we take to safeguard your data.

We strive to be transparent in our data collection and use practices. This is the type of personal information we may collect.

HOW WE COLLECT AND USE INFORMATION

Information about Merchants: When a school administrator or food service provider registers their entity with iDine, we ask for certain information such as their name, school, district, or food service provider business name, email address, account name and password, and phone number. Additionally, we may retain any information provided by that Merchant if they send us a message, post content through our website or Service, or respond to emails or surveys. Once the Merchant starts using the iDine System, we will keep records of their activities related to the Service. We use this information to operate, maintain, and improve the Service's features and functionality, analyze our Service offerings and functionality, and communicate with our Merchants and website visitors.

Customer Data: iDine may have access to personally identifiable information about customers (“Customer Data”) while providing its services to a Merchant. We consider customer Data to be confidential and do not use such data for any purpose other than to provide the services on the Merchant’s behalf. In many instances, iDine receives customer Data only from the Merchant and never interacts with the customer directly. iDine has access to customer Data only as requested by the Merchant and only to perform Services on the Merchant’s behalf. If you are a student or parent, please contact your school or food service provider if you have questions about their use of technology service providers like iDine. If a student or Parent contacts iDine with a question about our service, we will collect personal information from that student/Parent only as necessary to respond to the request and direct the student/Parent to contact the student’s school or food service provider, and we will then delete the personal data of the student after providing our response.

Information collected through technology: We automatically collect certain types of usage information when visitors view our website or use our service. We may send one or more cookies — a small text file containing a string of alphanumeric characters — to your computer that uniquely identifies your browser and lets iDine help you log in faster and enhance your navigation through the site. A cookie may also convey information to us about how you use the Service (e.g., the pages you view, the links you click, and other actions you take on the System) and allow us to track your usage of the System over time. We may collect log file information from your browser or mobile device each time you access the System. Log file information may include anonymous information such as your web request, Internet Protocol (“IP”) address, browser type, information about your mobile device, number of clicks and how you interact with links on the System, pages viewed, and other such information. We may employ clear gifs (also known as web beacons) which are used to anonymously track the online usage patterns of our Users. In addition, we may also use clear gifs in HTML-based emails sent to us Merchants to track which emails are opened and which links are clicked by recipients. The information allows for more accurate reporting and improvement of the System. We may also collect analytics data, or use third-party analytics tools, to help us measure traffic and usage trends for the System. We do not allow third-party advertising networks to collect information about the users of our Site or System.

We use or may use the data collected through cookies, log files, device identifiers, and clear gif information to: (a) remember information so that a user will not have to re-enter it during subsequent visits; (b) provide custom, personalized content, and information; (c) to provide and monitor the effectiveness of our System; (d) monitor aggregate metrics such as total number of visitors, traffic, and usage on our website and our System; (e) diagnose or fix technology problems, and (f) help users efficiently access information after signing in.

Customer privacy is very important to us. Customer Data is used only for operational purposes at the discretion of the Merchant.

HOW WE SHARE YOUR INFORMATION

iDine only shares personal information in a few limited circumstances, as described below. We do not rent or sell information for marketing purposes.

Who we may share information with:

We may share information with those who provide us with technology services (e.g. web hosting and analytics services), but strictly to carry out their work for us.

We may be required to share information with law enforcement or other third parties when compelled to do so by court order or other legal process, to comply with statutes or regulations, or if we believe in good faith that the disclosure is necessary to protect the rights, property, or personal safety of our users.

How student Data is shared: In addition to the actions described above, iDine may facilitate the sharing of student Data with third parties, though only when instructed and authorized to do so on behalf of the school. Some elements of our Service enable schools to interact with parents, students, teachers, and third-party applications, for the benefit of the school's food service operation. iDine does not facilitate the sharing of any Student Data with third parties on the Service except on behalf of the school after the school has authorized a third party or application to access student Data through the Service.

We store our data in the United States and take strong measures to keep data safe and secure.

HOW WE STORE AND PROTECT YOUR INFORMATION

Storage and processing: Any information collected through the Service is stored and processed in the United States. If you use our Service outside of the United States, you consent to have your data transferred to the United States.

Keeping information safe: iDine maintains strict administrative, technical, and physical procedures to protect information stored on our servers, which are in the United States. Access to information is limited to those employees who require it to perform their job functions. We use industry-standard Secure Socket Layer (SSL) encryption technology to safeguard the account registration process and sign-up information. Other security safeguards include but are not limited to data at rest encryption, firewalls, and physical access controls to buildings and files.

HOW TO CONTACT US

If you have any questions about this Privacy Policy or the Service, please contact us at contactus@iDineServices.com By enrolling in myidine you accept these terms and conditions.

CHANGES TO OUR PRIVACY POLICY

iDine may modify or update this Privacy Policy from time to time so you should review this page periodically.